

Keep Getting Paid by Insurance in 2020

Every year, insurance payers make updates to their filing rules. Follow this checklist to ensure your practice doesn't take an unnecessary dip at the start of the year.

With payers

- Download the 2020 provider manual from the payer's website
- Call provider relations to review your contracted rates
- Determine any changes in reimbursement for the services you offer
- Review medical policies for the services you offer
- Keep an eye out for updates to claim filing rules, communicated through the payer's provider portal or by mail

With clients

- Send an email asking clients to update their coverage in their client portal
- Collect copies of their ID cards
- Call provider services to verify coverage and benefits
- Set expectations with clients who have renewed deductibles

Noteworthy nationwide changes to insurance payers in 2020

BEACON

Anthem BCBS acquires Beacon

AETNA (60054)

Member ID Suffix required for filing

MEDICARE

Member IDs for Medicare will consist of 11 characters in length, and can be made up of only numbers and uppercase letters.

Previously the member IDs were the client's or beneficiary's social security number, plus a letter. Medicare started the member ID transition April, 2018. Contact Medicare to verify member IDs.